

## IMPORTANT COVID 19 UPDATE

In accordance with CDC guidelines, the Governor's Office, and Local Officials recommendations the District office will remain closed to the public until further notice.

There are a lot of resources available to pay your bill or setup a new service account:

- Mail in a check
- The District has two receptacles for payment, a drop box at the street and a mail slot at the top of the stairs.
- You can pay your bill online at [www.alligatorpointwater.com/payments](http://www.alligatorpointwater.com/payments)
- You can call during business hours and make a payment over the phone using a credit or debit card
- Check with your bank about their bill pay option to pay electronically

To setup a new service account please utilize one of the following options:

- Visit our website <http://www.alligatorpointwater.com/APWRD-Forms.html> to download and email a new Water User Contract
- Email the Office Manager at [pointwater@fairpoint.net](mailto:pointwater@fairpoint.net) to get a copy emailed to you
- If you are unable to access a computer, please contact the Office Manager at 850-349-2274 to arrange a delivery or drop off of a contract

To pay your deposit, \$150 for owners or \$250 for renters:

- Visit our website at [www.alligatorpointwater.com/payments](http://www.alligatorpointwater.com/payments) and click "PAY MY DEPOSIT" button on the top of the page
- You can call during business hours and make a payment over the phone using a credit or debit card
- Drop off a check in the drop box or thru the mail slot at the District Office
- Mail in a check

We ask that our customers be patient with us during this trying time while we try and accommodate everyone. The safety of our customers and employees are our top priority as we move forward in the coming days.

If you have any questions or need assistance with any of the above processes, please use the following contacts:

Sara Turner, Office Manager

850-349-2274 during business hours

850-509-0221 after hours

Robin Arnett, Maintenance Supervisor

850-566-0821 for water related emergencies

Website

[www.alligatorpointwater.com](http://www.alligatorpointwater.com)

Thank you,

The Alligator Point Water Resources District Board of Directors